



HOTEL RIU PALACE

An all-inclusive resort

COSTA RICA | JANUARY 12-16, 2026

7 days remain before our journey to Costa Rica.

Read below for info about mobile apps, day of travel and last minute reminders.

MOBILE APPS



Airline Mobile Apps

We recommend downloading your airline's mobile app and checking in to your flight 24 hours prior to departure. You can also use the mobile app to get your boarding passes, prepay for checked luggage, check on flight status, and more. This is strictly a voluntary option and is NOT required. You can always check-in online or at the airport.

Download the American Airlines App: [App Store](#) | [Google Play](#)

Download the Delta Airlines App: [App Store](#) | [Google Play](#)

Download the United Airlines App: [App Store](#) | [Google Play](#)



Hotel Riu Palace Mobile App

Try downloading the RIU mobile app to access a wide range of services once you've arrived at the Hotel. Check activities and show schedules, menus, etc.

DAY OF TRAVEL

24-hour Flight Support Team

1-877-580-0786 or 303-876-4247

In case of a prolonged flight delay or cancellation, our Flight Support Team is available to help; however, this is just one of several options available to you during these unforeseeable events. For further information, read below, *WHAT TO DO IF...?*

HELPFUL TIPS

BAG TAGS

Don't forget to affix one of your Wick Buildings bag tags to each piece of checked baggage, ensuring bellmen & travel staff that your bag belongs to the group.

AT THE AIRPORT

Have questions about when to arrive at the airport, what's allowed in your carry on, or any other day of travel questions? Please review your Welcome Booklet, pg. 11 for more information. Or click the link for a quick review. [At the Airport](#).

WHAT TO DO IF...?

On the back side of your flight itinerary are options available to you in case of a prolonged flight delay or cancellation. It is the responsibility of each guest to know all options available during such events. To familiarize yourself with these options, please review [Flight Delay or Cancellation](#).

ARRIVAL IN COSTA RICA

Upon landing in Costa Rica you'll go through immigration, collect checked bags, then proceed through customs. **Keep your passport handy as you'll need it through immigration.** Each country has its own procedures which can change without notice. Compliance with local laws is always a must, so please follow all signs and instructions throughout this entire process.



Once through immigration and customs, look for a friendly travel staff member holding Wick Buildings signage. This can be a busy time at the airport with many other people holding signs. Be assured we are on the lookout for you.



You and your baggage will then be directed to your included transfers to the Hotel Riu Palace. Transfer time is approximately 30 minutes.



GROUP EVENT

Welcome Cocktail Reception



January 12, 2026
@5:00pm - 6:00pm

We can't wait for you to join the entire Wick Buildings group on our arrival evening as we welcome you to Costa Rica for a cocktail reception with light hors d'oeuvres in the Melody Bar.

WHAT DID YOU SAY?

Check out the links below to find info about the trip.

[**Explore Hotel Riu Palace**](#)

[**Optional Tours**](#)

[**Welcome Booklet**](#)

[**www.field2026.com**](http://www.field2026.com)

[**FAQS**](#)

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